

Price List: Visits

Includes: pet visits, brushing and nail trimming,
litter box tidying, house checks, plant watering

Updated September 30, 2019

Cats and Hamsters reserves the right to change fees and prices at any time without notice. The current prices will be listed at all times on our website; www.catsandhamsters.com.

*Kindly note that invoices must be **PAID IN FULL** no later than at the **START DATE** of the services. Cats and Hamsters accepts cash, check, or Interac electronic transfer to rachel@catsandhamsters.com (made out to Rachel Reisner). Postdated checks are not accepted.*

Cats and Hamsters will provide its clients with an invoice via email.

NEW CLIENT REGISTRATION/CONSULTATION

Within Service Area	Outside Service Area
\$25	\$32

Includes: introductions, instructions, location of supplies, initial key pick up, file creation. Will be charged for any subsequent consultation, including after a move or for significant routine changes.

* If no pet sit has been completed within 6 months of the registration meeting, another consultation visit must be completed prior to services being rendered. No registrations/consultations in December.

NON-REFUNDABLE DEPOSIT

Within Service Area	Outside Service Area
\$25	\$32

Non-refundable deposit *

*For new clients. New client reservations will not be considered confirmed until the deposit has been received. If the reservation is canceled, the deposit will not be refunded. A deposit will be required for each reservation until a pet sit has been completed.

GST and QST not included

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SERVICE AREA: Outremont, Plateau, Mile End, Côte-des-Neiges*, NDG*, Westmount*

(*within 6km of Outremont metro, restrictions will apply)

	Express* (up to 20 min.)	Basic (20-30 min.)	Premium (45-60 min.)	Per 15 minutes after 60 minutes
Per visit (includes pet sitting, brushing/nail trimming, litter box tidying, house checks)	\$22	\$25	\$32	\$8

Outremont community garden watering service: \$8 per visit per plot

OUTSIDE-SERVICE-AREA: (please contact Cats and Hamsters if not listed) NDG*, Westmount*, Côtés-des-Neiges*, Hampstead, Downtown, Old Montreal, Griffintown, Hochelaga-Maisonneuve, TMR, Parc-Extension, Rosemont, Sainte-Marie, Pointe-St-Charles, Ahuntsic, Villeray

(*over 6km from Outremont metro, restrictions will apply)

	Express* (up to 20 min.)	Basic (20-30 min.)	Premium (45-60 min.)	Per 15 minutes after 60 minutes
Per visit (includes pet sitting, brushing/nail trimming, litter box tidying, house checks)	\$29	\$32	\$39	\$8

SPECIAL SCHEDULING

2-hour window scheduling, per visit	\$7
After hours fee, per visit	\$7

For clients requiring medication at specific times. Only available within service area.

GST and QST not included

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KEY PICK UP OR LOCKOUT

	Within Service Area	Outside Service Area
Pick up keys or lockout service	\$15	\$22

Applies after the registration visit. Clients are encouraged to keep their keys on file. The lockout service is required if the client is locked out and requests a visit to open their door. Outside normal service hours (9am-2:30pm) the \$7 after-hours fee will apply. Lockout service is available 9:00am-7:30pm.

CONCIERGE: Missing pet supplies or cleaning supplies

Per shopping trip	\$25 + the cost of the item(s)
Emergency paper towel roll	\$5

Kindly note that this is a convenience service to help ensure the quality of Cats and Hamsters' pet sitting and boarding service, and that it cannot guarantee the store, brands, or prices of the items purchased. Cats and Hamsters generally uses Bounty paper towels, Charmin toilet paper, and Glad Force Flex tall trash bags. Cats and Hamsters will make every effort to obtain your pet's preferred brand/type of food/bedding/litter to prevent stress to the animal.

LITTER BOX WASH

Per litter box (empty, clean, refill with fresh litter)*	\$8
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SNOW REMOVAL

Per 15 minutes, with a 15-minute minimum*	\$15
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*Clients strongly encouraged to make their own snow removal arrangements.

GST and QST not included

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HOLIDAY SURCHARGE

There will be a **\$5 holiday surcharge** added to each service for the following days:

- New Year's Day
- Good Friday
- Easter Sunday*
- Easter Monday
- Victoria Day
- Fête nationale du Québec/Saint-Jean-Baptiste Day
- Canada Day
- Labour Day
- Thanksgiving (Canada)
- Halloween
- American Thanksgiving (fourth Thursday in November)
- Christmas Eve
- Christmas**
- New Year's Eve

*Easter Express Visit: \$27 within service area; \$34 out of service area. Includes holiday surcharge.

**Christmas Express Visit: \$37 within service area; \$48 out of service area. Includes holiday surcharge.

GST and QST not included

PRICE LIST: BOARDING

Updated September 30, 2019

NEW CLIENT REGISTRATION/CONSULTATION

Includes: introductions, instructions, file creation	\$25
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NON-REFUNDABLE DEPOSIT

Required from new clients to confirm boarding reservation*	\$10
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*Credited to the overall boarding balance. In the event of cancellation for any reason prior to services being rendered, the deposit will not be refunded. A non-refundable deposit will be required from new clients until a reservation has been completed. Payment via Interac electronic transfer only.

INCIDENTALS

Late for pick up/drop off (applies after 15 minutes)	\$10
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Extended pick up/drop off (up to 30 minutes)	\$25
(up to 60 minutes)	\$32

Client visit during boarding, drop off supplies during boarding (per 20 minutes)	\$25
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Laundry (fleece, towels) per wash	\$10
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Concierge (missing supplies) per shopping trip	\$25 + the cost of the item(s)
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Holiday surcharges apply

GST and QST not included

PRICE LIST: BOARDING

Updated September 30, 2019

HAMSTER

Kindly note that hamster boarding fees are per cage. Boarding fee includes daily washing of food bowl and water bowl/bottle and wheel; all other cleaning/wiping is considered a cage clean.

	Tank/bin cage	Modular cage (Habitrail, tubes)
Boarding per day	\$7	\$10
Cage cleaning	\$7	\$10
Roundtrip transportation	\$60 (\$80 outside of service area)	

GUINEA PIG

Boarding fee includes washing food bowl and water bowl/bottle, poop/pee sweeping/scooping; all other cleaning/wiping is considered a cage clean.

	1 Guinea Pig	2 Guinea Pigs Housed Together
Boarding per day	\$15	\$17
Oversized cage*		\$5
Fresh vegetables/fruit per day**	\$3	\$5
Roundtrip transportation	\$80 (\$100 outside of service area)	
Cage cleaning		\$10

*Added if bigger than one Living World Ex-large, Midwest Guinea Pig Habitat, or 2'x3' c&c

**Fresh vegetables for 3 guinea pigs = \$7/day, for 4 guinea pigs = \$8/day. \$1/day additional per additional guinea pig.

GST and QST not included

PRICE LIST: BOARDING

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HEDGEHOG

Boarding fee includes daily washing of food bowl and water bowl/bottle, wash wheel, once daily sweeping/scooping; all other cleaning/wiping is considered a cage clean.

Boarding per day	\$10
Cage cleaning	\$10
Roundtrip transportation	\$60 (\$80 outside of service area)

MOUSE

Kindly note that mouse boarding fees are per cage. Boarding fee includes daily washing of food bowl and water bowl/bottle and wheel; all other cleaning/wiping is considered a cage clean.

Boarding per day	\$7
Cage cleaning	\$7
Roundtrip transportation	\$60 (\$80 outside of service area)

RABBIT

Boarding fee includes washing food bowl and water bowl/bottle, poop/pee sweeping/scooping; all other cleaning/wiping is considered a cage clean.

	1 Rabbit	2 Rabbits Housed Together	2 Rabbits Housed Separately
Boarding per day	\$17	\$19	\$34
Fresh vegetables/fruit per day	\$3	\$5	\$5
Cage cleaning	\$12	\$14	\$24
Roundtrip transportation	\$80	\$80	Unavailable

GST and QST not included

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TURTLE

Boarding fee includes morning and evening feedings and day/night lamp rotation.

Boarding per day	\$10
Tank cleaning	\$10

GST and QST not included