

VISIT FEES

Includes: pet visits, brushing and nail trimming,
litter box tidying, house checks

Updated May 18, 2019

Kindly note that invoices must be **PAID IN FULL** not later than the **START** of the first pet care visit or at the start of boarding. I accept cash, check, or interac electronic transfer to rachel@catsandhamsters.com (made out to Rachel Reisner). Do not postdate checks. A receipt will be provided.

NEW CLIENT REGISTRATION/CONSULTATION

	Within Service Area	Outside Service Area
Includes: introductions, instructions, and location of supplies, initial key pick up, file creation. Will be charged for any subsequent consultation, including after a move.	\$25	\$32

* If no pet sit has been completed within 6 months of the registration meeting, another consultation visit must be completed prior to service. No consultations in December.

NON-REFUNDABLE DEPOSIT

	Within Service Area	Outside Service Area
Non-refundable deposit *	\$25	\$32

*For new clients. New client reservations will not be considered confirmed until the deposit has been received. If the reservation is canceled, the deposit will not be refunded. A deposit will be required for each reservation until a pet sit has been completed.

GST and QST not included

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SERVICE AREA: Outremont, Plateau, Mile End, Côtés-des-Neiges*, NDG*, Westmount*,

(*parts may be deemed outside of service area)

	Express* (up to 20 min.)	Basic (20-30 min.)	Premium (45-60 min.)	Per 15 minutes after 60 minutes
Per visit (includes pet sitting, brushing/nail trimming, litter box tidying, house checks)	\$22	\$25	\$32	\$8

*restrictions will apply

OUTSIDE-SERVICE-AREA: (please contact me if not listed) NDG*, Westmount*, Côtés-des-Neiges*, Hampstead, Downtown, Old Montreal, Griffintown, Hochelaga-Maisonneuve, TMR, Parc-Extension, Rosemont, Sainte-Marie, Pointe-St-Charles, Ahuntsic, Villeray

	Express* (up to 20 min.)	Basic (20-30 min.)	Premium (45-60 min.)	Per 15 minutes after 60 minutes
Per visit (includes pet sitting, brushing/nail trimming, litter box tidying, house checks)	\$29	\$32	\$39	\$8

*restrictions will apply

SPECIAL SCHEDULING

2-hour window scheduling, per visit	\$7
After hours fee, per visit	\$7

For clients requiring medication at specific times. Only available within service area.

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KEY PICK UP OR LOCKOUT

	Within Service Area	Outside Service Area
Pick up keys or lockout service	\$15	\$22

Applies after the free consultation. Clients are encouraged to keep their keys on file. The lockout service is if the client is locked out and requests a visit to open their door.

CONCIERGE: Missing pet supplies or cleaning supplies

Per shopping trip	\$25 + the cost of the item(s)
Emergency paper towel roll	\$5

I can restock missing pet supplies or cleaning supplies with a **concierge fee + the cost of the item(s)**. Kindly note that this is a convenience service to help ensure the quality of my pet sitting and boarding service, and that I cannot guarantee the store, brands, or prices of the items purchased. Generally, I use Bounty paper towels, Charmin toilet paper, and Glad Force Flex tall trash bags. I will make every effort to obtain your pet's preferred brand/type of food/bedding/litter to prevent stress to the animal.

LITTER BOX WASH

Per litter box (empty, clean, refill with fresh litter)*	\$8
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SNOW REMOVAL

Per 15 minutes* \$15

*15 minute minimum. Clients strongly encouraged to make their own snow removal arrangements.

HOLIDAY SURCHARGE

There will be a **\$5 holiday surcharge** added to each service for the following days:

- New Year's Day
- Good Friday
- Easter Sunday*
- Easter Monday
- Victoria Day
- Fête nationale du Québec/Saint-Jean-Baptiste Day
- Canada Day
- Labour Day
- Thanksgiving (Canada)
- Halloween
- American Thanksgiving (fourth Thursday in November)
- Christmas Eve
- Christmas*
- New Year's Eve

*Easter Express Visit : \$25 within service area; \$32 out of service area. Includes holiday surcharge.

*Christmas Express Visit : \$25 within service area; \$32 out of service area. Includes holiday surcharge.

GST and QST not included

BOARDING FEES

Updated May 18, 2019

NEW CLIENT REGISTRATION/CONSULTATION

Includes: introductions, instructions, file creation	\$25
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NON-REFUNDABLE DEPOSIT

Required from new clients to confirm boarding reservation*	\$10
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*Credited to the overall boarding balance. In the event of cancellation for any reason prior to service, the deposit will not be refunded. A non-refundable deposit will be required from new clients until a reservation has been completed. Payment via interac electronic transfer only.

INCIDENTALS

Late for pick up/drop off (applies after 15 minutes)	\$10
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Extended pick up/drop off (up to 30 minutes)	\$25
(up to 60 minutes)	\$32

Client visit during boarding, drop off supplies during boarding (per 20 minutes)	\$25
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Laundry (fleece, towels) per wash	\$10
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Concierge (missing supplies) per shopping trip	\$25 + the cost of the item(s)
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Holiday surcharges apply

GST and QST not included

BOARDING FEES

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HAMSTER

Kindly note that hamster boarding fees are per cage. Boarding fee includes daily washing of food bowl and water bowl/bottle and wheel; all other cleaning/wiping is considered a cage clean.

		Modular cage (Habitrail, tubes)
Boarding per day	\$7	\$10
Cage cleaning	\$7	\$10
Roundtrip transportation	\$60 (\$80 outside of service area)	

GUINEA PIG

Boarding fee includes washing food bowl and water bowl/bottle, poop/pee sweeping/scooping; all other cleaning/wiping is considered a cage clean.

	1 Guinea Pig	2 Guinea Pigs Housed Together
Boarding per day	\$15	\$17
Oversized cage*		\$5
Fresh vegetables/fruit per day**	\$3	\$5
Roundtrip transportation	\$80 (\$100 outside of service area)	
Cage cleaning		\$10

*Bigger than one Living World Ex-large, Midwest Guinea Pig Habitat, or 2'x3' c&c

**Fresh vegetables for 3 guinea pigs = \$7/day, for 4 guinea pigs = \$8/day. \$1/day additional per additional guinea pig.

GST and QST not included

BOARDING FEES

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HEDGEHOG

Boarding fee includes daily washing of food bowl and water bowl/bottle, wash wheel, once daily sweeping/scooping; all other cleaning/wiping is considered a cage clean.

Boarding per day	\$10
Cage cleaning	\$10
Roundtrip transportation	\$60 (\$80 outside of service area)

MOUSE

Kindly note that mouse boarding fees are per cage. Boarding fee includes daily washing of food bowl and water bowl/bottle and wheel; all other cleaning/wiping is considered a cage clean.

Boarding per day	\$7
Cage cleaning	\$7
Roundtrip transportation	\$60 (\$80 outside of service area)

RABBIT

Boarding fee includes washing food bowl and water bowl/bottle, poop/pee sweeping/scooping; all other cleaning/wiping is considered a cage clean.

	1 Rabbit	2 Rabbits Housed Together	2 Rabbits Housed Separately
Boarding per day	\$17	\$19	\$34
Fresh vegetables/fruit per day	\$3	\$5	\$5
Cage cleaning	\$12	\$14	\$24
Roundtrip transportation	\$80	\$80	Unavailable

GST and QST not included

BOARDING FEES

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TURTLE

Boarding fee includes morning and evening feedings and day/night lamp rotation.

Boarding per day	\$10
Tank cleaning	\$10

GST and QST not included