

VISIT FEES

Includes: pet visits, brushing and nail trimming,
litter box tidying, house checks

Updated April 4, 2019

Kindly note that invoices must be **PAID IN FULL** not later than the **START** of the first pet care visit or at the start of boarding. I accept cash, check, or interac electronic transfer to rachel@catsandhamsters.com (made out to Rachel Reisner). Do not postdate checks. A receipt will be provided.

NEW CLIENT REGISTRATION/CONSULTATION

	Within Service Area	Outside Service Area
Includes: introductions, instructions, and location of supplies, initial key pick up, file creation, and any subsequent consultation	\$25	\$32

* If no pet sit has been completed within 6 months of the free consultation, another consultation visit must be completed prior to service. No consultations in December.

NON-REFUNDABLE DEPOSIT

	Within Service Area	Outside Service Area
Non-refundable deposit *	\$25	\$32

*For new clients. New client reservations will not be considered confirmed until the deposit has been received. If the reservation is canceled, the deposit will not be refunded. A deposit will be required for each reservation until a pet sit has been completed.

GST and QST not included

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SERVICE AREA: Outremont, Plateau, Mile End, Côtés-des-Neiges*, NDG*, Westmount*,

(*parts may be deemed outside of service area)

	Express* (up to 20 min.)	Basic (20-30 min.)	Premium (45-60 min.)	Per 15 minutes after 60 minutes
Per visit (includes pet sitting, brushing/nail trimming, litter box tidying, house checks)	\$22	\$25	\$32	\$8

*restrictions will apply

OUTSIDE-SERVICE-AREA: (please contact me if not listed) NDG*, Westmount*, Côtés-des-Neiges*, Hampstead, Downtown, Old Montreal, Griffintown, Hochelaga-Maisonneuve, TMR, Parc-Extension, Rosemont, Sainte-Marie, Pointe-St-Charles, Ahuntsic, Villeray

	Express* (up to 20 min.)	Basic (20-30 min.)	Premium (45-60 min.)	Per 15 minutes after 60 minutes
Per visit (includes pet sitting, brushing/nail trimming, litter box tidying, house checks)	\$29	\$32	\$39	\$8

*restrictions will apply

SPECIAL SCHEDULING

2-hour window scheduling, per visit	\$7
After hours fee, per visit	\$7

For clients requiring medication at specific times. Only available within service area.

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KEY PICK UP OR LOCKOUT

	Within Service Area	Outside Service Area
Pick up keys or lockout service	\$15	\$22

Applies after the free consultation. Clients are encouraged to keep their keys on file. The lockout service is if the client is locked out and requests a visit to open their door.

CONCIERGE: Missing pet supplies or cleaning supplies

Per shopping trip	\$25 + the cost of the item(s)
Emergency paper towel roll	\$5

I can restock missing pet supplies or cleaning supplies with a **concierge fee + the cost of the item(s)**. Kindly note that this is a convenience service to help ensure the quality of my pet sitting and boarding service, and that I cannot guarantee the store, brands, or prices of the items purchased. Generally, I use Bounty paper towels, Charmin toilet paper, and Glad Force Flex tall trash bags. I will make every effort to obtain your pet's preferred brand/type of food/bedding/litter to prevent stress to the animal.

LITTER BOX WASH

Per litter box (empty, clean, refill with fresh litter)*	\$8
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SNOW REMOVAL

Per 15 minutes*	\$15
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*15 minute minimum. Clients strongly encouraged to make their own snow removal arrangements.

HOLIDAY SURCHARGE

There will be a **\$5 holiday surcharge** added to each service for the following days:

- New Year's Day
- Good Friday
- Easter Sunday*
- Easter Monday
- Victoria Day
- Fête nationale du Québec/Saint-Jean-Baptiste Day
- Canada Day
- Labour Day
- Thanksgiving (Canada)
- Halloween
- American Thanksgiving (fourth Thursday in November)
- Christmas Eve
- Christmas*
- New Year's Eve

*Easter Express Visit : \$25 within service area; \$32 out of service area. Includes holiday surcharge.

*Christmas Express Visit : \$25 within service area; \$32 out of service area. Includes holiday surcharge.

GST and QST not included

BOARDING FEES

Updated April 4, 2019

NON-REFUNDABLE DEPOSIT

Required from new clients to confirm boarding reservation*	\$10
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*Credited to the overall boarding balance. In the event of cancellation for any reason prior to service, the deposit will not be refunded. A non-refundable deposit will be required from new clients until a reservation has been completed. Payment via interac electronic transfer only.

INCIDENTALS

Late for pick up/drop off (applies after 15 minutes)	\$10
Extended pick up/drop off (up to 30 minutes)	\$25
(up to 60 minutes)	\$32
Client visit during boarding, drop off supplies during boarding (per 20 minutes)	\$25
Laundry (fleece, towels) per wash	\$10
Concierge (missing supplies) per shopping trip	\$25 + the cost of the item(s)

Holiday surcharges apply

GST and QST not included

BOARDING FEES

Updated April 4, 2019

HAMSTER

Kindly note that hamster boarding fees are per cage. Boarding fee includes daily washing of food bowl and water bowl/bottle and wheel; all other cleaning/wiping is considered a cage clean.

		Modular cage (Habitrail, tubes)
Boarding per day	\$7	\$10
Cage cleaning	\$7	\$10
Roundtrip transportation	\$60 (\$80 outside of service area)	

GUINEA PIG

Boarding fee includes washing food bowl and water bowl/bottle, poop/pee sweeping/scooping; all other cleaning/wiping is considered a cage clean.

	1 Guinea Pig	2 Guinea Pigs Housed Together
Boarding per day	\$15	\$17
Oversized cage*		\$5
Fresh vegetables/fruit per day**	\$3	\$5
Roundtrip transportation	\$80 (\$100 outside of service area)	
Cage cleaning		\$10

*Bigger than one Living World Ex-large, Midwest Guinea Pig Habitat, or 2'x3' c&c

**Fresh vegetables for 3 guinea pigs = \$7/day, for 4 guinea pigs = \$8/day. \$1/day additional per additional guinea pig.

GST and QST not included

BOARDING FEES

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HEDGEHOG

Boarding fee includes daily washing of food bowl and water bowl/bottle, wash wheel, once daily sweeping/scooping; all other cleaning/wiping is considered a cage clean.

Boarding per day	\$10
Cage cleaning	\$10
Roundtrip transportation	\$60 (\$80 outside of service area)

MOUSE

Kindly note that mouse boarding fees are per cage. Boarding fee includes daily washing of food bowl and water bowl/bottle and wheel; all other cleaning/wiping is considered a cage clean.

Boarding per day	\$7
Cage cleaning	\$7
Roundtrip transportation	\$60 (\$80 outside of service area)

RABBIT

Boarding fee includes washing food bowl and water bowl/bottle, poop/pee sweeping/scooping; all other cleaning/wiping is considered a cage clean.

	1 Rabbit	2 Rabbits Housed Together	2 Rabbits Housed Separately
Boarding per day	\$17	\$19	\$34
Fresh vegetables/fruit per day	\$3	\$5	\$5
Cage cleaning	\$12	\$14	\$24
Roundtrip transportation	\$80	\$80	Unavailable

GST and QST not included

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TURTLE

Boarding fee includes morning and evening feedings and day/night lamp rotation.

Boarding per day	\$10
Tank cleaning	\$10

GST and QST not included