

VISIT FEES

Includes: pet visits, brushing and nail trimming,
litter box tidying, house checks

Updated February 4, 2019

Kindly note that fees must be **PAID IN FULL** not later than the **START** of the first pet care visit or at the start of boarding. I accept cash, check, or electronic transfer to rachel@catsandhamsters.com (made out to Rachel Reisner). Do not postdate checks. A receipt will be provided.

CONSULTATION

| | |
|--|------|
| Initial consultation (introductions, instructions, and location of supplies, initial key pick up). | FREE |
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* If no pet sit has been completed within 6 months of the free consultation, a paid consultation visit must be completed before service to refresh my notes. No consultations in December.

NON-REFUNDABLE DEPOSIT

| | Within Service Area | Outside Service Area |
|--------------------------|------------------------|-------------------------|
| Non-refundable deposit * | \$25 | \$32 |

*Only for new clients. New client reservations will not be considered confirmed until the deposit has been received. If the reservation is canceled, the deposit will not be refunded. A deposit will be required for each reservation until a pet sit has been completed.

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SERVICE AREA: NDG*, Westmount*, Outremont, Plateau, Mile End, Côtés-des-Neiges*

(*parts may be deemed outside of service area)

| | Express* (up to 20 min.) | Basic (20-30 min.) | Premium (45-60 min.) | Per 15 minutes after 60 minutes |
|--|--------------------------------|-----------------------|-------------------------|---------------------------------------|
| Per visit (includes pet sitting, brushing/nail trimming, litter box tidying, house checks) | \$22 | \$25 | \$32 | \$8 |

*restrictions will apply

OUTSIDE-SERVICE-AREA: (please contact me if not listed) Hampstead, Downtown, Old Montreal, Griffintown, Hochelaga-Maisonneuve, TMR, Parc-Extension, Rosemont, Sainte-Marie, Pointe-St-Charles, Ahuntsic, Villeray

| | Express* (up to 20 min.) | Basic (20-30 min.) | Premium (45-60 min.) | Per 15 minutes after 60 minutes |
|--|--------------------------------|-----------------------|-------------------------|---------------------------------------|
| Per visit (includes pet sitting, brushing/nail trimming, litter box tidying, house checks) | \$29 | \$32 | \$39 | \$8 |

*restrictions will apply

SPECIAL SCHEDULING

| | |
|-------------------------------------|-----|
| 2-hour window scheduling, per visit | \$7 |
| After hours fee, per visit | \$7 |

For clients requiring medication at specific times. Only available within service area.

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KEY PICK UP OR LOCKOUT

| | Within Service Area | Outside Service Area |
|---------------------------------|------------------------|-------------------------|
| Pick up keys or lockout service | \$15 | \$22 |

Applies after the free consultation. Clients are encouraged to keep their keys on file. The lockout service is if the client is locked out and requests I stop by to open their door.

CONCIERGE: Missing pet supplies or cleaning supplies

| | |
|-----------------------------------|--------------------------------|
| Per shopping trip | \$25 + the cost of the item(s) |
| Emergency paper towels (per roll) | \$5 |

I can restock missing pet supplies or cleaning supplies with a **concierge fee + the cost of the item(s)**. Kindly note that this is a convenience service to help ensure the quality of my pet sitting and boarding service, and that I cannot guarantee the store, brands, or prices of the items purchased. Generally, I use Bounty paper towels, Charmin toilet paper, and Glad Force Flex tall trash bags. I will make every effort to obtain your pet's preferred brand/type of food/bedding/litter to prevent stress to the animal.

LITTER BOX WASH

| | |
|--|-----|
| Per litter box (empty, clean, refill with fresh litter)* | \$8 |
|--|-----|

*Will be charged if litter box requires emptying and refilling on the first cat visit

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SNOW REMOVAL

Per 15 minutes* \$15

*15 minute minimum. Clients strongly encouraged to make their own snow removal arrangements.

HOLIDAY SURCHARGE

There will be a **\$5 holiday surcharge** added to each service for the following days:

- New Year's Day
- Good Friday
- Easter Sunday
- Easter Monday
- Victoria Day
- Fête nationale du Québec/Saint-Jean-Baptiste Day
- Canada Day
- Labour Day
- Thanksgiving (Canada)
- Halloween
- American Thanksgiving (fourth Thursday in November)
- Christmas Eve
- Christmas*
- New Year's Eve

*Christmas Express Visit : \$25 within service area; \$32 out of service area. Includes holiday surcharge.

BOARDING FEES

Updated February 4, 2019

NON-REFUNDABLE DEPOSIT

| | |
|--|------|
| Required from new clients to confirm boarding reservation* | \$10 |
|--|------|

*Credited to the overall boarding balance. In the event of cancellation for any reason prior to service, the deposit will not be refunded. A non-refundable deposit will be required from new clients until a reservation has been completed.

INCIDENTALS

| | |
|--|--------------------------------|
| Late for pick up/drop off (applies after 15 minutes) | \$10 |
| Extended pick up/drop off (up to 30 minutes) | \$25 |
| (up to 60 minutes) | \$32 |
| Client visit during boarding, drop off supplies during boarding (per 20 minutes) | \$25 |
| Laundry (fleece, towels) per wash | \$10 |
| Concierge (missing supplies) per shopping trip | \$25 + the cost of the item(s) |

Holiday surcharges apply

BOARDING FEES

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HAMSTER

Kindly note that hamster boarding fees are per cage. Boarding fee includes daily washing of food bowl and water bowl/bottle and wheel; all other cleaning/wiping is considered a cage clean.

| | |
|--------------------------|-------------------------------------|
| Boarding per day | \$7 |
| Cage cleaning | \$7 |
| Roundtrip transportation | \$60 (\$80 outside of service area) |

GUINEA PIG

Boarding fee includes washing food bowl and water bowl/bottle, poop/pee sweeping/scooping; all other cleaning/wiping is considered a cage clean.

| | 1 Guinea Pig | 2 Guinea Pigs Housed Together |
|----------------------------------|--------------------------------------|----------------------------------|
| Boarding per day | \$15 | \$17 |
| Oversized cage* | | \$5 |
| Fresh vegetables/fruit per day** | \$3 | \$5 |
| Roundtrip transportation | \$80 (\$100 outside of service area) | |
| Cage cleaning | | \$10 |

*Bigger than one Living World Ex-large, Midwest Guinea Pig Habitat, or 2'x3' c&c

**Fresh vegetables for 3 guinea pigs = \$7/day, for 4 guinea pigs = \$8/day. \$1/day additional per additional guinea pig.

HEDGEHOG

Boarding fee includes daily washing of food bowl and water bowl/bottle, wash wheel, once daily sweeping/scooping; all other cleaning/wiping is considered a cage clean.

| | |
|--------------------------|-------------------------------------|
| Boarding per day | \$10 |
| Cage cleaning | \$10 |
| Roundtrip transportation | \$60 (\$80 outside of service area) |

BOARDING FEES

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MOUSE

Kindly note that mouse boarding fees are per cage. Boarding fee includes daily washing of food bowl and water bowl/bottle and wheel; all other cleaning/wiping is considered a cage clean.

| | |
|--------------------------|-------------------------------------|
| Boarding per day | \$7 |
| Cage cleaning | \$7 |
| Roundtrip transportation | \$60 (\$80 outside of service area) |

RABBIT

Boarding fee includes washing food bowl and water bowl/bottle, poop/pee sweeping/scooping; all other cleaning/wiping is considered a cage clean.

| | 1 Rabbit | 2 Rabbits Housed Together | 2 Rabbits Housed Separately |
|--------------------------------|----------|---------------------------------|-----------------------------------|
| Boarding per day | \$17 | \$19 | \$34 |
| Fresh vegetables/fruit per day | \$3 | \$5 | \$5 |
| Cage cleaning | \$12 | \$14 | \$24 |
| Roundtrip transportation | \$80 | \$80 | Unavailable |

TURTLE

Boarding fee includes morning and evening feedings and day/night lamp rotation.

| | |
|------------------|------|
| Boarding per day | \$10 |
| Tank cleaning | \$10 |