

VISIT FEES

Includes: pet sitting, grooming, litter box tidying

Updated September 18, 2018

Kindly note that fees must be **PAID IN FULL** not later than the **START** of the first pet care visit or at the start of boarding. I accept cash, check, or electronic transfer to rachel@catsandhamsters.com (made out to Rachel Reisner). Do not postdate checks. A receipt will be provided.

CONSULTATION

Initial consultation (introductions, instructions, and location of supplies, initial key pick up).	FREE
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* If no pet sit has been completed within 6 months of the free consultation, a paid consultation visit must be completed before service to refresh my notes.

NON-REFUNDABLE DEPOSIT

	Within Service Area	Outside Service Area
Non-refundable deposit *	\$25	\$32

*Only for new clients. New client reservations will not be considered confirmed until the deposit has been received. If the reservation is canceled, the deposit will not be refunded. A deposit will be required for each reservation until a pet sit has been completed.

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SERVICE AREA: NDG*, Westmount*, Hampstead*, Plateau, Mile End, Mont-Royal, Côte-des-Neiges (*parts may be deemed outside of service area)

	Basic visit (20-30 min.)	Premium visit (45-60 min.)	Per 15 minutes after 60 minutes
Per visit (includes pet sitting, litter box tidying, grooming)	\$25	\$32	\$8

OUTSIDE-SERVICE-AREA: (please contact me if not listed) Downtown, McGill Ghetto, Old Montreal, Ahuntsic, Mercier-Hochelaga-Maisonneuve, Rosemont, Parc Ex, Sainte-Marie, Villeray

	Basic visit (20-30 min.)	Premium visit (45-60 min.)	Per 15 minutes after 60 minutes
Per visit (includes pet sitting, litter box tidying, grooming)	\$32	\$39	\$8

SPECIAL SCHEDULING

2-hour window scheduling, per visit	\$7
After hours fee (3:30pm-6:30pm), per visit	\$7

For clients requiring medication at specific times. Only available within service area.

KEY PICK UP OR LOCKOUT

	Within Service Area	Outside Service Area
Pick up keys or lockout service	\$15	\$22

Applies after the free consultation. Clients are encouraged to keep their keys on file. The lockout service is if the client is locked out and requests I stop by to open their door.

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CONCIERGE: Missing pet supplies or cleaning supplies

Per shopping trip	\$25 + the cost of the item(s)
Emergency paper towels (per roll)	\$5

I can restock missing pet supplies or cleaning supplies with a **concierge fee + the cost of the item(s)**. Kindly note that this is a convenience service to help ensure the quality of my pet sitting and boarding service, and that I cannot guarantee the store, brands, or prices of the items purchased. Generally, I use Bounty paper towels, Charmin toilet paper, and Glad Force Flex tall trash bags. I will make every effort to obtain your pet's preferred brand/type of food/bedding/litter to prevent stress to the animal.

LITTER BOX WASH

Per litter box*	\$8
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*Only if litter box requires cleaning on the first cat visit (empty, clean, refill with fresh litter), or if litter box washing is requested more frequently than once per 7 days.

SNOW REMOVAL

Per 15 minutes*	\$15
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*I strongly encourage clients to make their own snow removal arrangements.

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HOLIDAY SURCHARGE

There will be a **\$5 holiday surcharge** added to each service for the following days:

- New Year's Day
- Good Friday
- Easter Sunday
- Easter Monday
- Victoria Day
- Fête nationale du Québec/Saint-Jean-Baptiste Day
- Canada Day
- Labour Day
- Thanksgiving (Canada)
- Halloween
- American Thanksgiving (fourth Thursday in November)
- Christmas Eve
- Christmas
- New Year's Eve

BOARDING FEES

Updated September 18, 2018

NON-REFUNDABLE DEPOSIT

Required from new clients to confirm boarding reservation*	\$10
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*Credited to the overall boarding balance. In the event of cancellation for any reason prior to service, the deposit will not be refunded. A non-refundable deposit will be required from new clients until a reservation has been completed.

INCIDENTALS

Concierge (missing supplies) per shopping trip	\$25 + the cost of the item(s)
Client Visit (visiting pets during boarding, drop off supplies during boarding)	\$25
Late fee for pick up, drop off, and client visit (per 20 minutes)	\$10

HAMSTER

Kindly note that hamster boarding fees are per cage.

Boarding per day	\$6
Cage cleaning	\$6
Roundtrip transportation	\$60

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GERBIL

Kindly note that gerbil boarding fees are per cage.

Boarding per day	\$6
Cage cleaning	\$6
Roundtrip transportation	\$60

GUINEA PIG

	1 Guinea Pig	2 Guinea Pigs Housed Together
Boarding per day	\$10	\$12
Fresh vegetables/fruit per day*	\$3	\$5
Roundtrip transportation	\$70	\$70
Cage cleaning		\$10
Laundry (fleece)		\$15 per week or \$5 per wash

*Fresh vegetables for 3 guinea pigs = \$7/day, for 4 guinea pigs = \$8/day. \$1/day additional per additional guinea pig.

HEDGEHOG

Boarding per day	\$8
Cage cleaning	\$8
Roundtrip transportation	\$60

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RABBIT

	1 Rabbit	2 Rabbits Housed Together	2 Rabbits Housed Separately
Boarding per day	\$12	\$14	\$24
Fresh vegetables/fruit per day	\$3	\$5	\$5
Cage cleaning	\$12	\$14	24
Roundtrip transportation	\$70	\$70	Unavailable
Laundry (fleece)	\$15 per week or \$5 per wash		

TURTLE

Boarding per day	\$8 or \$20 if lamp needs to be turned on/off more than twice per day (day/night)
Tank cleaning	\$8