

RATES & FEES

Updated June 13, 2018

Kindly note that fees must be **PAID IN FULL** not later than the **START** of the first pet care visit or at the start of boarding. I accept cash, check, or electronic transfer to rachel@catsandhamsters.com (made out to Rachel Reisner). Do not postdate checks. A receipt will be provided.

CONSULTATION

Free consultation (introductions, instructions, and location of supplies, initial key pick up)	FREE
Pre-service visit after the free consultation* (second consultation, key pick up if not available at free consultation, moving, routine change, etc.)	\$25

*Applies if another visit is needed before the start of a pet sitting reservation. Non-refundable. If no pet sit has been completed within 6 months of the free consultation, a paid consultation must be completed before service to refresh my notes.

NON-REFUNDABLE DEPOSIT

	Within Service Area	Outside Service Area
Due at the free consultation*	\$25	\$32

*A deposit will be required for each reservation until a pet sit has been completed.

KEYS: PICK UP, RETURN, LOCKOUT

	Within Service Area	Outside Service Area
Per key service	\$8	\$15

Applies after the initial key pick up and key return. The lockout service is if you find yourself locked out.

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CONCIERGE: Missing pet supplies or cleaning supplies

Per shopping trip	\$25 + the cost of the item(s)
Emergency paper towel roll (per roll)	\$5

I can restock missing pet supplies or cleaning supplies with a **concierge fee + the cost of the item(s)**. Kindly note that this is a convenience service to help ensure the quality of my pet sitting and boarding service, and that I cannot guarantee the store, brands, or prices of the items purchased. Generally, I use Bounty paper towels, Charmin toilet paper, and Glad Force Flex tall trash bags. I will make every effort to obtain your pet's preferred brand/type of food/bedding/litter to prevent stress to the animal.

LITTER BOX WASH

Per litter box*	\$8
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*If litter box requires cleaning on the first cat visit (empty, clean, refill with fresh litter), or if litter box washing is requested more frequently than once per 7 days.

SNOW REMOVAL

Per 15 minutes*	\$15
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*I strongly encourage clients to make their own snow removal arrangements.

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HOLIDAY SURCHARGE

There will be a **\$5 holiday surcharge** added to each service for the following days:

- New Year's Day
- Good Friday
- Easter Sunday
- Easter Monday
- Victoria Day
- Fête nationale du Québec/Saint-Jean-Baptiste Day
- Canada Day
- Labour Day
- Thanksgiving (Canada)
- Halloween
- American Thanksgiving (fourth Thursday in November)
- Christmas Eve
- Christmas
- New Year's Eve

SERVICE AREA: NDG, Westmount*, Hampstead, Plateau, Mile End, Mont-Royal, Parc Ex, Côtés-des-Neiges (*parts of Westmount may be deemed outside of service area)

	Basic visit (20-30 min.)	Premium visit (45-60 min.)	Per 15 minutes after 60 minutes
Per visit (includes pet sitting, litter box tidying, grooming)	\$25	\$32	\$8

OUTSIDE-SERVICE-AREA: (please contact me if not listed) Downtown, McGill Ghetto, Old Montreal, Ahuntsic, Mercier-Hochelaga-Maisonneuve, Rosemont, Sainte-Marie, Villeray

	Basic visit (20-30 min.)	Premium visit (45-60 min.)	Per 15 minutes after 60 minutes
Per visit (includes pet sitting, litter box tidying, grooming)	\$32	\$39	\$8

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BOARDING FEES

NON-REFUNDABLE DEPOSIT

Required from new clients to confirm boarding reservation*	\$10
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*Credited to the overall boarding balance. In the event of cancellation for any reason prior to service, the deposit will not be refunded. A non-refundable deposit will be required from new clients until a reservation has been completed.

INCIDENTALS

Concierge (missing supplies) per shopping trip	\$25 + the cost of the item(s)
Client Visit (visiting pets during boarding, drop off supplies during boarding)	\$25
Late fee for pick up, drop off, and client visit (per 20 minutes)	\$10

HAMSTER

Kindly note that hamster boarding fees are per cage.

Boarding per day	\$6
Roundtrip transportation	\$60

GERBIL

Kindly note that gerbil boarding fees are per cage.

Boarding per day	\$6
Roundtrip transportation	\$60

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GUINEA PIG

	1 Guinea Pig	2 Guinea Pigs Housed Together
Boarding per day	\$10	\$12
Fresh vegetables/fruit per day	\$3	\$5
Laundry (fleece)	\$15 per week or \$5 per wash	
Roundtrip transportation	\$70	\$70

HEDGEHOG

Boarding per day	\$8
Roundtrip transportation	\$60

RABBIT

	1 Rabbit	2 Rabbits Housed Together	2 Rabbits Housed Separately
Boarding per day	\$12	\$14	\$24
Fresh vegetables/fruit per day	\$3	\$5	\$5
Laundry (fleece)	\$15 per week or \$5 per wash		
Roundtrip transportation	\$70	\$70	Unavailable

TURTLE

Boarding per day	\$8 or \$20 if lamp needs to be turned on/off more than twice per day (day/night)
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