

RATES & FEES

Updated May 28, 2018

Kindly note that fees must be **PAID IN FULL** not later than the **START** of the first pet care visit or once I receive the pet for boarding. I accept cash, check, or electronic transfer to rachel@catsandhamsters.com (made out to Rachel Reisner). Do not postdate checks. A receipt will be provided.

NON-REFUNDABLE DEPOSIT

Due at the consultation visit upon receipt of keys*	\$25
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*Credited to the overall pet sitting balance. In the event of cancellation for any reason prior to service, the deposit will not be refunded. A deposit will be required until a pet sit has been successfully completed. \$30 for out-of-service residences.

CONSULTATION VISIT

Meet and greet (introductions, instructions and location of supplies, key pick up)	FREE
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Each additional pre-service visit* (key pick up, moving, etc.)	\$25
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*Kindly note that this fee only applies if I need to visit twice before the start of a pet sitting reservation. Non-refundable.

CONCIERGE: Missing pet supplies or cleaning supplies

Per shopping trip	\$25 + the cost of the item(s)
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I can restock missing pet supplies or cleaning supplies with a **concierge fee of \$25 + the cost of the item(s)**. Kindly note that this is a convenience service to help ensure the quality of my pet sitting and boarding service, and that I cannot guarantee the store, brands, or prices of the items purchased. Generally, I use Bounty paper towels, Charmin toilet paper, and Glad Force Flex tall trash bags. I will make every effort to obtain your cat's or hamster's preferred brand/type of food/bedding/litter to prevent stress to the animal.

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HOLIDAY SURCHARGE

There will be an additional **\$5 holiday surcharge** added to each cat visit, and additional \$5 per day for boarding and pet transport for the following days:

- New Year's Day
- Easter Sunday
- Fête nationale du Québec/Saint-Jean-Baptiste Day
- Labour Day
- Halloween
- American Thanksgiving (fourth Thursday in November)
- Christmas Eve
- Christmas
- New Year's Eve

VISITS: NDG, Westmount, Hampstead, McGill Ghetto, Plateau, Mile End, Mont-Royal, Parc Ex, Côtes-des-Neiges

	Extra Premium visit (80-90 min.)	Premium visit (45-60 min.)	Basic visit (20-30 min.)
Per visit	\$55	\$30	\$25

VISITS: Out-of-Service Areas (please contact me if not listed) Downtown, Old Montreal, Ahuntsic, Mercier-Hochelaga-Maisonneuve, Rosemont, Sainte-Marie, Villeray

	Extra Premium visit (80-90 min.)	Premium visit (45-60 min.)	Basic visit (20-30 min.)
Per visit	\$60	\$35	\$30

ADDITIONAL VISIT TIME, GROOMING VISITS, LITTER BOX TIDYING VISITS

Fees same as basic and premium cat visits, based upon location and time reserved. Rabbit/guinea pig grooming visits are priced the same as cat visits.

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BOARDING

Concierge (missing supplies) per shopping trip	\$25 + the cost of the item(s)
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HAMSTER

Kindly note that hamster boarding fees are per cage. It is not advisable to house multiple hamsters in one cage due to fighting/pregnancy, but if they are bonded and are normally housed in the same cage, the boarding fee will be per cage.

Boarding per day	\$5
Boarding per week	\$25
Roundtrip transportation	\$40

GUINEA PIG

Guinea Pig Boarding Service	1 Guinea Pig	2 Guinea Pigs Housed Together
Boarding per day	\$8	\$10
Boarding per week	\$40	\$50
Fresh vegetables/fruit per day	\$3	\$5
Laundry (fleece)	\$15 per week or \$5 per wash	
Roundtrip transportation	\$50	\$50

RABBIT

Rabbit Boarding Service	1 Rabbit	2 Rabbits Housed Together	2 Rabbits Housed Separately
Boarding per day	\$10	\$12	\$20
Boarding per week	\$50	\$60	\$100
Fresh vegetables/fruit per day	\$3	\$5	\$5
Laundry (fleece)	\$15 per week or \$5 per wash		
Roundtrip transportation	\$50	\$50	\$60

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TURTLE

Boarding per day	\$7 or \$10 if I need to feed or turn lamp on/off more than twice per day (day/night)
Boarding per week	\$35 or \$50 if I need to feed or turn lamp on/off more than twice per day (day/night)

HEDGEHOG

Boarding per day	\$7
Boarding per week	\$35
Roundtrip transportation	\$50